

ERIKS Industrial Services Ireland – PRIVACY POLICY

Collection of your Personal Information and how we use it:

About this statement

This statement will tell you about how we collect and use information about you. We will not store or process your personal information outside of Ireland.

What information do we collect?

We may ask you to give us certain information when you use this web site. You will know when we are collecting information which we intend to keep for future use because the web page will contain a link to this statement. The information we collect depends on which services you use. The information may include:

- your name and date of birth
- your postal address;
- your e-mail address;
- your gender;
- your occupation;
- your interests;
- Other information relevant to customer surveys or promotions;
- Your credit card details (for purchases);
- Details of your orders

We also use cookies. A cookie is a small amount of data which is stored on your computer and which is revealed to us when you use this web site. We use cookies only to make it easier to identify you when you visit the website. We do not use cookies to collect additional information about you. You can configure your web browser not to accept cookies, although this may hinder the functionality of our web site.

Who else can use your information?

We may pass your information to others:

- We use sub-contractors to deliver your goods and we may pass your name and address to them.
- We will pass your information to others if you indicate that you want to receive marketing material or similar communications from them.
- We may provide other companies, such as advertisers, with statistical information about our customers, but we do not provide them with information which can be used to identify any individual customer.

- We may pass your details to our professional advisers for the purpose of obtaining professional advice.

How will we use your information?

We can use your information to customise the website according to what you tell us about your interests. We may send you information about special offers or other items that we think may be of interest to you.

Information you provide through links to other web sites

Our website may contain links that make it easy for you to visit other sites which might be of interest to you. If you use the links to leave our website and visit a website operated by somebody else, you should note that we do not have any control over that website. Accordingly, we cannot be responsible for the protection and privacy of any information which you provide while visiting such sites. You should exercise caution and look at the Privacy Statement applicable to the web site in question.

What choices do you have about the way your personal information is used?

You can choose to restrict the collection or use of your personal information:

- Whenever you are asked to fill in an online form, look out for the box which you can click to say that you do not want the information to be used by anybody for direct marketing purposes.
- If you have previously not objected to us using your personal information for direct marketing purposes, you can change your mind at any time by clicking here marketing@eriks.co.uk or by writing to us:

Data Protection Compliance Officer
Marketing Department
ERIKS Industrial Services
Amber Way, Halesowen B62 8WG

- By using this site and not advising us to the contrary you agree to our using the data in the way set out in this statement.

What if you think we have incorrect information?

Under the Data Protection Act (in Ireland - equivalent legislation applies elsewhere in the European Union), you may request details of personal information which we hold about you. An official fee will be payable. If you want to make a request, please write to us:

Data Protection Compliance Officer
Marketing Department
ERIKS Industrial Services
Amber Way, Halesowen B62 8WG

If you believe that any information we hold about you is incorrect or incomplete, please write to us without delay at the above address. Any information which is found to be incorrect will be corrected promptly.

Security

We strive to protect the security of information which you provide to us. We will use up-to-date measures to provide such security. If you provide us with credit card information, we use industry-standard SSL (secure socket layer) encryption.

Cookies Policy

The ERIKS website www.eriks.ie (the “**Website**”) is operated by Eriks Industrial Services (Ireland) Limited (“**we**”, “**us**”, “**our**”). By using the **Website**, you indicate that you accept this Cookies Policy, and Privacy Policy and you agree to abide by them. If you do not agree to these, please do not use the **Website**.

We may change this policy from time to time by and you should check this policy and our website from time to time to ensure you are aware of any changes.

-What Are Cookies?

Cookies are small files that store information on your hard drive or browser that means that the **Website** can recognise that you have visited the **Website** before. They make it easier for you to maintain your preferences on the **Website**, and by seeing how you use the **Website**, we can tailor the **Website** around your preferences and measure usability of the **Website**.

-What Do We Use Cookies For?

We may collect information about your device, including where available your IP address, operating system and browser type, for system administration, to report aggregate information to our advertisers, to record session information and/or to assist you in using the **Website**. This may in some instances only be statistical data about how you use the **Website**.

For the same reason, we may obtain information about your usage of the **Website** by using a cookie file which is stored on your device. Cookies contain information that is transferred to your device. Cookies help us to improve the **Website** and to deliver a better and more personalised service. They enable us:

- to estimate usage numbers and patterns;
- to store information about your preferences, and so allow us to customise the **Website** according to your individual interests;
- to speed up your searches; and
- to recognise you when you return to the **Website**.

- Which Cookies Do We Use?

The following are the cookies we use on the **Website**:

Name of Cookie	Purpose of Cookie	Reason for Use
Hubspot	Tracking Cookie	Marketing Statistics and to provide relevant content.
Google Analytics	Tracking Cookie	Generate Site Statistics

The Website uses Google Analytics to collect information about how visitors use the Website. The Cookies used by this product collect information in an anonymous form and are used by many different websites. If you wish to opt out of being tracked by Google Analytics across all websites, please visit <http://tools.google.com/dlpage/gaoptout>.

-Managing Cookies Usage

You may refuse to accept or you may disable cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of the Website or unable to avail of our services. Unless you have adjusted your browser **setting so that it will refuse cookies, our system will issue cookies when you log on to the Website.**

You can find out how to do this for your particular browser by clicking "help" on your browser's menu or by visiting www.allaboutcookies.org.

If you have any concerns about material which appears on the Website, please contact us at marketing@eriks.co.uk

-ERIKS Website Cookies Banner Notification

The text notification on the webpage in a pop-up/drop-down banner reads as follows: *"By continuing to use the ERIKS Website, you consent to the use of cookies. For further information in respect of our cookies usage, please see our [Privacy Policy]"*